

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application  
Inventors: Rocky Stewart et al.  
Appln. No.: 09/785,693  
Confirm. No.: 3894  
Filed: February 16, 2001  
Title: CONVERSATION MANAGEMENT  
SYSTEM FOR ENTERPRISE WIDE  
ELECTRONIC COLLABORATION

PATENT APPLICATION

Art Unit: 2152  
Examiner: Chankong, Dohm

Customer No. 23910

**SUBMISSION OF REPLACEMENT DRAWINGS TRANSMITTAL LETTER**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Enclosed are 22 sheets of replacement drawings for the above-identified patent application.

Subject to the approval of the Office, Applicants respectfully request that these drawings be used to replace the drawings on file and be published in the issued patent. No new matter is being introduced by the filing of these drawings.

The Commissioner is authorized to charge any underpayment or credit any overpayment to Deposit Account No. 06-1325 for any matter in connection with this response, including any fee for extension of time, which may be required.

Respectfully submitted,

Date: October 3, 2007

By: /Karl Kenna/  
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